

FROM SCATTERED DOCUMENTS TO A **FULLY EMBEDDED INTEGRATED MANAGEMENT SYSTEM**

RLM delivered a full end-to-end compliance transformation for **ALL RAIL HIRE.**

Read more >>



OVERVIEW

The organisation required real-world systems that worked operationally, not shelfware designed only for auditors.

ALL RAIL HIRE

All Rail Hire operates in a high-risk, highly regulated rail environment where safety, rail safety, quality and environmental compliance are non-negotiable.



CHALLENGES

- ✗ **Reliance reliance on template documents found on line or adopted from clients**
- ✗ **Operations and systems that were not able to secure crucial tenders**
- ✗ **Risk of non-compliance, contract suspension, and reputational damage**
- ✗ **Need to achieve and sustain ISO certification, not just pass once**
- ✗ **Systems that were not consistently understood or applied in the field**
- ✗ **Increasing audit pressure from Tier 1 operators and regulators**
- ✗ **Leadership exposure due to officer due diligence under section 27 of the WHS Act, with personal liability for failing to ensure health and safety systems are implemented effectively.**

The **RLM** Solution

RLM delivered a full end-to-end compliance transformation, not just certification support.

SOLUTION

1

Gap & Risk Review™

Full system, risk and compliance audit.

2

Certify & Comply

Framework™ Rebuilt ISO systems aligned to real operations.

3

FastTrack Certify™

Successful certification audits with zero non-conformities.

4

Protect & Grow™

Periodic compliance audits and continuous improvement.

AUDIT PERFORMANCE

Successful Stage 1 & Stage 2 ISO
Certification

Both Periodic Compliance Audits 1
and 2 were completed, successfully
closing out the full audit cycle.

Zero major or minor non-
conformities in all audits

Certification maintained without
disruption

OPERATIONAL IMPACT

Field-ready systems aligned to
how work is actually performed

Improved safety leadership,
accountability, and consistency

Clear documentation, evidence
logs, and training records



COMMERCIAL & STRATEGIC OUTCOMES

RLM's systems and tendering, have secured multiple major government and Tier 1 rail projects worth millions

Continued eligibility for Tier 1 and major rail contracts

Reduced Director and business risk exposure

Stronger confidence from auditors, operators, and clients

ISO Stage 1



Congratulations to



on Completing ISO Stage 1

With Zero Non-Conformances and zero
rooms for improvements
with **RLM**

- ISO 45001: 2018 Safety Management Systems
- ISO 9001: 2015 Quality Management System
- ISO 14001: 2015 Environmental Management System



0489 279 998 www.rlmccc.com.au info@rlmccc.com.au

Periodic compliance audit 2



Congratulations to



on Completing Periodic Compliance Audit 2

With Zero Non-Conformances and zero
rooms for improvements
with **RLM**

- ISO 45001: 2018 Safety Management Systems
- ISO 9001: 2015 Quality Management System
- ISO 14001: 2015 Environmental Management System



0489 279 998 www.rlmccc.com.au info@rlmccc.com.au

FULL CYCLE COMPLETED

**Zero non
conformances,
zero rooms for
improvement**

ISO Stage 2



Congratulations to



on Completing ISO Stage 2

With Zero Non-Conformances and zero
rooms for improvements
with **RLM**

- ISO 45001: 2018 Safety Management Systems
- ISO 9001: 2015 Quality Management System
- ISO 14001: 2015 Environmental Management System



0489 279 998 www.rlmccc.com.au info@rlmccc.com.au

Periodic compliance audit 1



Congratulations to



on Completing Periodic Compliance Audit 1

With Zero Non-Conformances and zero
rooms for improvements
with **RLM**

- ISO 45001: 2018 Safety Management Systems
- ISO 9001: 2015 Quality Management System
- ISO 14001: 2015 Environmental Management System



0489 279 998 www.rlmccc.com.au info@rlmccc.com.au

CLIENTS **GOOGLE** **REVIEWS**

"During the complex tender process for the V/Line project, RLM not only guided us to success but also helped us achieve ISO certifications for 45001 (Safety), 9001 (Quality), and 14001 (Environment) at a record pace.

Their strategic insights and deep understanding of rail project tendering, combined with their meticulous attention to compliance standards, were instrumental. RLM's commitment to excellence and their ability to manage multiple high-stakes tasks simultaneously was crucial in our achieving these milestones.

I am deeply grateful for their contribution and highly recommend RLM for managing complex projects and compliance challenges effectively."

– David Ruttle
Managing Director, All Rail Hire

CLIENTS **GOOGLE** **REVIEWS**

With RLM's expertise, we not only achieved full ISO certification in time but also secured the V/Line tender.

Their ability to streamline compliance and tender preparation simultaneously was outstanding. If you need a compliance team that understands both operations and business success, RLM is the best in the industry."

– Tristen McCrum
Operations Manager, All Rail Hire

AUDITORS **COMMENTS**

"Yours is one of the best systems I have seen and I have been working world wide for 30 years."